



READY4HOME

WE BUILD BETTER LIVES TOGETHER





Ready4Home offers bespoke services to men and women who are currently facing both homelessness and unemployment.

Ready4Home is committed to ending homelessness for Bed Blocker, Veterans, Rough Sleepers and Ex Offenders.

Ready4Home Housing Support CIC assists clients who are homeless and socially excluded to access sustainable and appropriate accommodation; to help them build relationships and lead meaningful lives. At the centre of the organisation is a group of people who have the collective experience to achieve our Strategic aims.

We are distinctive both in the agile way we work as a small and flexible organisation and in the integrated range of services we offer. We also create a seamless transition plans for our clients at the point of them leaving our service. We understand that people may not be ready to engage in our time frame, so we work within their comfort zone. We work with our partner agencies to sign post our client's future needs.



Charter

Professional - Ready4Home is committed and passionate about the work we do and will ensure all necessary skills to provide our services. We value our staff, always expecting their very best.

Collaborative - We will engage our clients in actively shaping the future of Ready4Home, and seek involvement from the local community to build partnerships with associated agencies.

Empowering - Ready4Home aims to build trust through communication and understanding and will support clients to make changes in their lives by offering the support, which meets their needs.

Responsive - Ready4Home will strive to respond to clients support needs and demonstrate flexibility at all times. Each client will have 5 hours of support per week. We will adapt to changing needs and demands within the sector.

Inclusive - Ready4Home respects all differences in both clients and staff and value them for who they are. We will encourage participation in all aspects of the organisation and will do our best to bridge the gap between those directly affected by homelessness and the wider community.

Aspirational - Ready4Home will work to achieve consistently excellent outcomes believing that clients can reach their full potential with support. We will focus on having a well trained and experienced staff team and will look towards future opportunities to broaden and improve the services we offer.



The R4H story so far

Ready4Home has successfully secured provider status in the following areas:

Preston, Chorley, South Ribble, Salford, Oldham, Macclesfield.

We are currently in the submission phase to Manchester, Bolton, Wigan and Tameside.

Thus far we have provided 136 bed spaces, care and support to individuals who were homeless.

62 currently remain in our Supported Accommodation.

4 have returned to custody.

12 have secured employment following training & secured own tenancies.

33 people have secured own tenancy accommodation.

13 people have returned to their family home.

12 people have left our service with no forwarding address.



Service Delivery



We deliver a start to end service, offering support to those who are in danger of becoming homeless. They are accommodated in our properties for a maximum of 2 years and ultimately into their own accommodation, in to paid work or volunteering roles. We support any drug, alcohol, mental/physical health, working alongside our partners locally and further afield when required to meet specific client needs.



Our mission is to investigate new opportunities and actively seek to broaden the support offered to those facing homelessness or who feel marginalised through historical mistakes or failed interventions.



Ready4Home are innovative, creative and responsive to the needs of both clients and the community. We are a small autonomous organisation with a flexible approach, enabling a fast implementation of new models of working.



Ready4Home will nurture excellent community involvement, focusing on being a respected part of the community.



NHS BED BLOCKING CRISIS

Bed blocking is a major problem within NHS hospitals across England, with an estimated **10,000** thousand patients sitting in hospital beds facing a 'delayed discharge' until the necessary next stage of their care becomes available. This is an average overstay of up to **534 nights**. A delay may be non-availability of a temporary or permanent space in a residential home, or rehabilitation unit, lack of a supportive care package for their return home, or simply a lack of homes available within a given area.

Ready4Home are currently in receipt of referrals from various hospitals in the Northwest where Supported Accommodation is seen as the best next step for those facing homelessness after suffering ill health.





HOMELESS VETERANS

A new research study has been launched with the aim of creating a roadmap to end homelessness for British military veterans.

Pre-coronavirus estimates indicate that between **100** and **400** veterans sleep rough every year and a **further 3,000 to 4,000 face homelessness.**

Veterans often leave the Armed Forces with no adult experience of finding housing.

Helping veterans into long-term sustainable housing continues to be identified as one of the most important aspects of transition into civilian life and is a key factor in the Government's Strategy for Veterans which set a target to ensure **"Veterans have a secure place to live either through buying, renting or social housing"** by 2028.

Forces in Mind Trust estimates that the cost to HM Treasury of Britain's veterans failing to transition into civilian housing is around **£25m** every year.



HOW MUCH DOES ROUGH SLEEPING COST?

Besides the outlays that governments spend on trying to tackle homelessness, the inherent costs are massive.

It is estimated that a **single person** sleeping rough in the UK costs **£20,128**.

To give an example of the overall financial impact, if the **2,688** people spotted sleeping rough across England in autumn 2020 each cost that amount, the rough sleeping bill would be more than **£54m per year**.

The rough sleeping figures are often considered an underestimate while interventions to protect rough sleepers during Covid also had an impact in 2020.

Rough sleeping peaked over the last decade in 2017 with **4,751** people counted on the streets in one night. If each person cost **£20,128**, as Crisis estimated, the bill would be more than **£95m**.

Providing people with temporary accommodation is also extremely costly. Between April 2018 and March 2019, Shelter found that local authorities were spending **£1.1bn** on providing temporary housing for homeless households to prevent them from living on the streets.



THE COST OF RE-REOFFENDING TO THE TAXPAYER IS £19 BILLION PER YEAR



Our services include:

Accommodation - In house service

Money Management - In house service

Debt Advice - In house service & Signposting to local organisations

Tenancy Management Training - In house service

Opening Bank Accounts - In house service

Benefits - In house service

Substance Misuse (drugs & alcohol) - Signposted to local organisations

Mental/Physical Health Support - Signposted to local organisations

Adult Social Care - Signposting to local organisations

Registration to Doctors, Dentist etc. - In house service

Training & Engagement - In house and external local organisations

Employment - In house and external local organisations

Secure Tenancy and Move on Plan - In house, Local Authorities and private landlords.

An Individual Support Plan and Engagement Record is updated on a daily and weekly basis measuring short- and long-term goals and achievements.



How are we supporting Clients to Move On from R4H



We will:

- identify our clients long term aspirations when entering our care and remove any historical barriers to independent living.
- develop a detailed moving on plan, equipping our clients with the skills to be able to access key services e.g., Specialist welfare rights advice, Community Care Grants, Housing Benefit and options for undertaking permitted paid work.
- locate the perfect property, that meets the needs of the client to the same high standards that they have experienced at R4H.
- when it's time for the client to make the transition into independent living, plan the move with the client and help them organise any support they may need to make the new property feel like home.
- visit the property and carry out checks to make sure it is safe and secure before it is occupied by the client.
- familiarise the client with all local key contacts including, health and social care and community network groups.
- where a client is subject to an appointeeship, ensure a smooth transfer of arrangements, so that there is no loss of benefits during this period.
- should some post move-on support be required, liaise with the individual's care manager if applicable to secure funding for this as part of the transition plan.

For Further information see our Moving On Plan Policy (MOPP)



OUR PLEDGE TO THE COMMUNITY

- It is essential that Ready4Home is a valued part of the local community. To reach this goal our local community stakeholders' involvement helps shape the conditions that we put in place for our client license agreements.
- One of our key objectives is to include our clients in a number of community improvement activities, charitable associations and local community annual events.
- We aim to be proactive in building community confidence in Ready4Home and our clients where necessary, reassuring and educating community partners and residents about what we are trying to achieve as an organisation.
- We react and respond in a timely manner to any adverse behaviour of our clients, which are perceived as problematic to the community.



Extending the range of services, we provide through effective partnerships

Ready4Home has already established strong collaborations with long established charities and many more Not For Profit organisations, such as St George's Crypt, Early Break, Loaves and Fishes, and On The Out. We seek to improve and expand on creating working relationships that will be beneficial and will extend the services we can deliver.

We will:

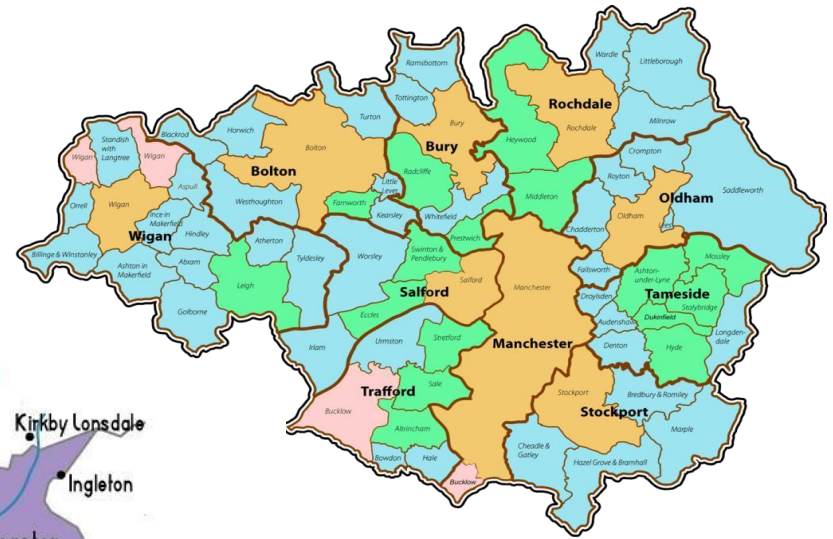
- 🏠 Foster new beneficial partnerships with agencies that provide services appropriate to the needs of our clients.
- 🏠 Ready4Home already initiates a collaborative approach to every Local Authority. We add value to provisions already in working progress. E.g. The CAS-3 initiative (84 days temporary accommodation). Moving homeless people from T/A into Supported Accommodation is proving to be vital in the continuity needed for clients start their journey towards independence.
- 🏠 Ensure local health providers support the physical/mental health and wellbeing of our clients
- 🏠 Reduce the community burden from antisocial and offending behaviour by working closely with the Police and Probation Service.



Geographical Areas

Ready4Home's primary client focus is those eligible for release in the Lancashire and Greater Manchester locality.

We endeavour to work in partnership with neighbouring boroughs to procure specialist support for our clients when necessary.





Beauchliffe Hotel conversion to Ready4Home Salford Hub

The location of the hotel is perfectly positioned as it is facing Salford Royal Hospital which would allow us to provide accommodation, care and support to Bed Blockers. It is within walking distance of all public transport routes. Within walking distance to all necessary amenities for our clients needs and requirements.

It's location is within walking distance to our other Supported Accommodation units in the area. This means all of our Ready4Home clients can share the same experience of those living in the Supported Accommodation element of the Hub, as well as those in the general public who want to access our services as a drop in centre.



Our message to the local community

We believe that everyone has a positive role to play in society and that communities should be inclusive of all. People who have been stigmatised by their past mistakes and behaviours, can find it difficult to find ways to contribute to their community.

We recognise that taking part in activities which promote good citizenship and community spirit, helps the people we support to have a positive impact on their community and recognise the good within them. Ready4home Housing Support CIC helps to develop social skills and community awareness in our one-to-one relationships, whilst building strategic partnerships with likeminded organisations and local businesses to work alongside us. Together we improve the pathways available for disconnected groups in society to become active citizens who get involved in community projects, volunteering, and work.



What we would offer at the R4H Hub

- ✓ Breakfast and Lunch Club
- ✓ Food Bank
- ✓ Clothing Bank & Job Interview outfits
- ✓ Basic IT facilities/learning
- ✓ Employability courses/mock interviewing
- ✓ DWP advise
- ✓ Housing advise
- ✓ Movie afternoon's and other activities to increase social interaction
- ✓ Showering and Laundry facilities for everybody



SALFORD HUB

Ready4Home Accommodation

- NHS
- Veterans
- Rough Sleepers
- Sofa Surfers
- LA Referrals from TA to SA
- HMPPS

The Hub

- Staffed 24/7
- Advise & support services
- Foodbank
- Clothing bank
- Drop in shower and Laundering facilities for the homeless
- Breakfast
- Midday Meal
- Community Use
- Social events

Ready4Landlords
Moving from Supported Accommodation to Independent living.
Linking Landlords with Tenants.

Ready4Work Volunteering

- Veterans into Logistics
- Catering
- Cleaning
- Factory work
- Gardening



THE HUB – WHY BEAUCLIFFE?

LOCATION

SECURE
RECEPTION

24 HR
CCTV
SYSTEM

PAXTON
BIOMETRIC
MAGLOCK
SYSTEM

FOOD
BANK

24 HOUR
STAFFING

CLOTHING
BANK

COMMUNAL
AREAS

ONLINE
ACCESS

LOCAL
AMENITIES

COMMUNAL
CATERING





ONSITE MANAGEMENT

Ready4home staff will be present 7 days a week

Opening hours of The Hub Mon-Fri 8.00 until 18.00hrs

Saturday and Sunday hours are likely to be 10am until 16.00hrs

On-site management - would this be 24 hours / 7 days a week

The average stay of a client is 6 months

We will have night shift staff 7 days per week as well as CCTV. Locks coming into the property will be fingerprint access. Keys or cards for internal doors.





SHAUN LEE – DIRECTOR & HUB MANAGER

Key Skills include:

Social Care

Family Crisis Support & Parenting Skills

Care Leavers

Budgeting Training & Debt Management

Essential Life Skills Training.

DWP Advice

Employability Training & Delivery

Mental Health & Substance Misuse

Move On Plans & Independent Living Skills

Shaun Lee will be heading up the team of 2 Support Workers and 2 security staff who will work on night shift patterns.





READY4WORK

We will be encouraging our clients to engage with our Ready4Work scheme, where we will seek education, training, and ultimately employment for clients who fit the criteria.

Ready4Work is our employment agency who will deduct rents for move on accommodation at source from the client's salary, then pay the client their remaining salary.

Ready4Landlords will be tasked with finding landlords willing to let their properties to our clients with a guaranteed rental income for the first six months.

For those who cannot sustain independent living and employment we will invite them back into the Supported Accommodation until their resilience, skills, and confidence allows another Move On Plan.

